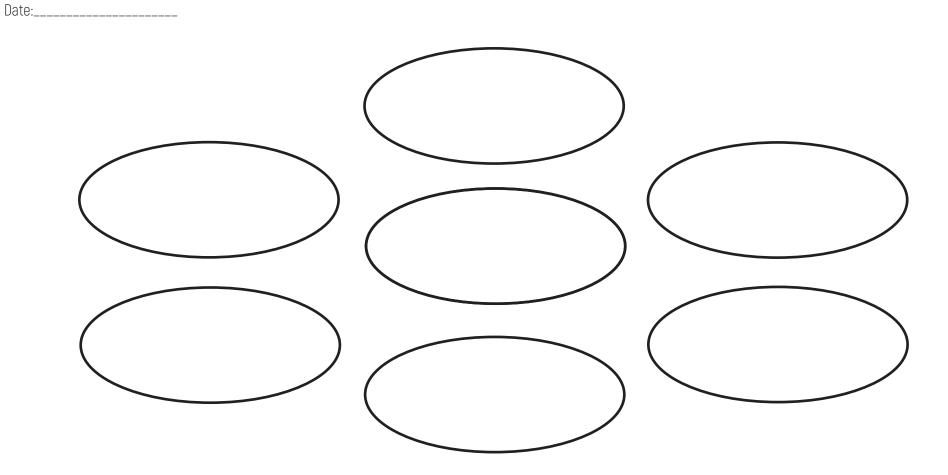
Keywords of description of the space

TOOL

i.e. was it draining, exciting, inspiring, casual, formal...? Fill in the bubbles.

Name:
Location:



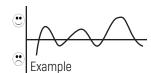


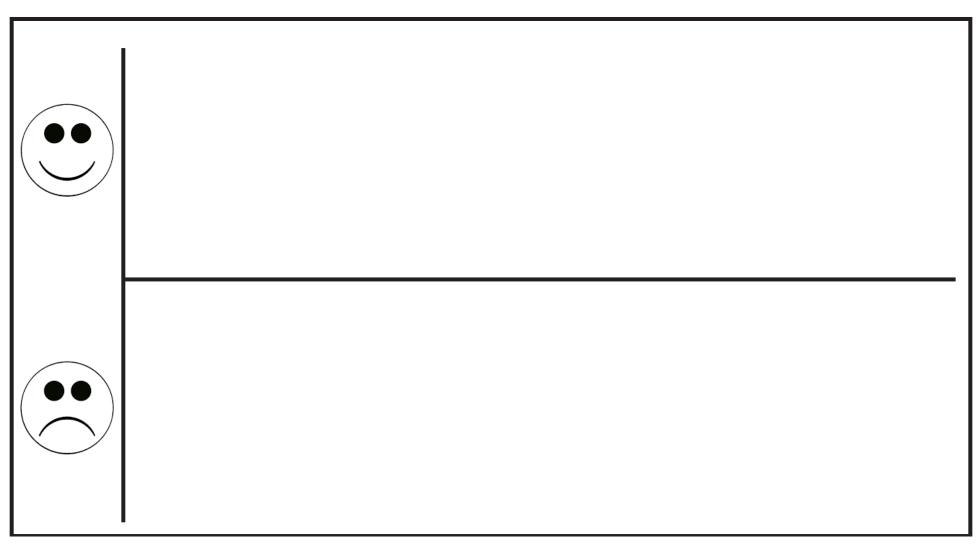
Map your emotional journey Draw your feelings over time

Name: _____

Location:_____

Date:_____









EVENTS/ACTIONS What happens?

PATTERNS OF BEHAVIOUR

What patterns/trends are there over time?

SYSTEMS & STRUCTURES

What underlying influences affect those patters of behaviour?

MENTAL MODELS

What beliefs, assumptions, cultural norms shape the system and keep it in place?



Share three highlights from your learning journey



Name:	
Location:	
Date:	

Highlight #1	Highlight #2	Highlight #3
		•
		•





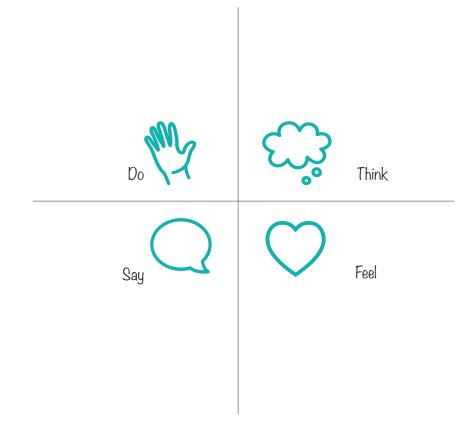
Draw the spacei.e. Furniture type/location. Where are people? What's on the walls?

Name:			
Location:			
Date:			



EMPATHY MAP





Pain fears frustrations

obstacles

Gain

wants/needs measures of success obstacles

